

# BBC Users' Questionnaire

Acorn Computers Limited, designers and manufacturers of the BBC Microcomputer, would like to know more about their customers.

In particular we want to know what people are using their BBC Microcomputers for and what new features and enhancements they are going to need in the future.

Please help us to understand your requirements more fully by completing this short questionnaire, or pass it on to the person who actually uses the machine(s).

## IF NO BBC MACHINES AT PRESENT

Please return this questionnaire so that we can remove you from our mailing list (complete name and address overleaf). Thank you.

fold 2 ▼

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Fold 1 ▲

fold 3 ▲

To complete the questionnaire overleaf please circle the number which corresponds to your answer thus: (2)

If you make a mistake cross through the circle thus: (~~1~~) and circle the answer you want.

Use the back of this form for any additional comments you may have.

Thank you for your assistance.

Tuck in here



Q1 (a) How many BBC Microcomputers do you have and what models are they? *Please write in quantity.*

- A. Total BBC machines  (6)      B. Model A  (7)  
 C. Model A with Econet  (8)      D. Model B  (9)  
 E. Model B with Econet  (10)      F. Model B with disc  (11)  
 G. Model B with disc and Econet  (12)

(b) And how many other microcomputers do you have? *Please write in quantity.*

H. Total others  (13)

Q2 When did you acquire the BBC Microcomputer? (If more than one please answer about the *latest* machine acquired.)

Month \_\_\_\_\_ Year \_\_\_\_\_     (14)-(17)

Q3 Where did you acquire it from?

- A. Mail order      1 B. Dealer 2 C. Gift 3 D. Second hand 4  
 E. High street multiple 5 F. Other (*please write in*) \_\_\_\_\_ 6 (18)

Q4 Which of the following do you currently use with your computer, which would you like to have and which do you have no wish to have?

	<i>Use now</i>	<i>Would like to have</i>	<i>No wish to have</i>	
A. Colour TV	1	2	3	(19)
B. Black and white TV	1	2	3	(20)
C. Colour RGB monitor	1	2	3	(21)
D. Black and white RGB monitor	1	2	3	(22)
E. Single disc drive	1	2	3	(23)
F. Dual disc drive	1	2	3	(24)
G. Daisy wheel printer	1	2	3	(25)
H. Dot matrix printer	1	2	3	(26)
I. Cassette recorder	1	2	3	(27)
J. Joysticks/games paddles	1	2	3	(28)
K. Teletext Adapter	1	2	3	(29)
L. Prestel Adapter	1	2	3	(30)
M. IEEE Interface	1	2	3	(31)
N. Lightpen	1	2	3	(32)
O. Graphics tablet	1	2	3	(33)
P. Econet network	1	2	3	(34)
Q. 6502 Second Processor	1	2	3	(35)
R. Z80 Second Processor	1	2	3	(36)
S. 16032 Second Processor	1	2	3	(37)

Q5	Which of the user interfaces do you currently use?		(38)		(39)
	A. Tube		1	B. 1MHz bus	1
	C. Printer		2	D. Disc drive	2
	E. Auxiliary		3	F. User port	3
	G. Video output		4	H. UHF output	4
	I. RGB output		5	J. RS 423	5
	K. Cassette		6	L. Analogue input	6

Q6 Do you have any of the following add-ons? (40)

VIEW word processor	1
Other word processor	2
Speech synthesiser	3
Non-Acorn add-ons	4
If non-Acorn add-ons possessed: Please describe: _____	(41)

Q7	For what purpose do you use the machine, and what is it mainly used for?		
		<i>Any use (42)</i>	<i>Main use (43)</i>
	Business use	1	1
	Games	2	2
	Software development	3	3
	Home administration	4	4
	Teaching computing	5	5
	Other teaching aid	6	6
	Scientific application	7	7
	Industrial application	8	8
	Other uses (see over)	9	9

Q8 Would you be willing to complete a more detailed questionnaire?  
 Yes 1 No 2 (44)

Q9 Please complete (in BLOCK CAPITALS):

Name:

Organisation (if applicable):

Job title:

Address:

Post code:

Telephone number:

Q10 If you answered 'other uses' in Q7 please describe your use of the machine.

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Q11 Have you had any problems with the machine?

Yes \_\_\_\_\_ No \_\_\_\_\_ If yes, what problems?

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Q12 What additional features would you like to see with the machine?

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Q13 Any other comments?

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