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REF. JG/MG

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MASTER COMPACT CONFIGURATION STATUS

Dear Colleague,

Following a recent spate of functionally sound machines being returned to our central workshop facility, I feel I should take this opportunity to explain the production configuration status of the BBC Master Series Compact.

To help the new user, the status of the machine is set such that, upon power up, the machine will try to access the Welcome disc and execute the boot file. To enable it to do this, ADFS is set as the current filing system, the directory option is set to ensure that the disc is mounted, and the Boot option is set to enable the !BOOT file to be executed.

Because this is the case, a user trying to start up the machine without a Welcome disc present, will find that the system will apparently hang and the disc will be continuously accessed.

This situation has resulted in a large number of Compacts being returned by service organisations to our central repair facility. After extensive testing, the machine is subsequently returned with "No fault found". As you will appreciate, this results in a number of costs which will in future be passed on to the submitting service centre.

To cure the apparent 'problem', the machines status should be changed using the following commands :

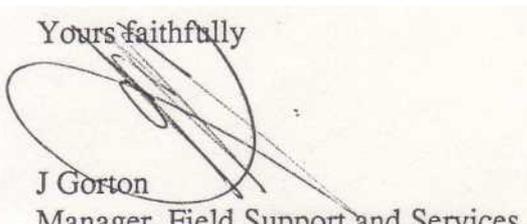
```
*CONFIGURE NODIR <return>  
*CONFIGURE NOBOOT <return>
```

After entering these two commands, a CTRL BREAK must be issued to instate the new status in the machine.

This status will stop the initial access to the ADFS disc, and therefore the machine will return the BASIC prompt and allow the user to continue.

I hope that this clarifies the situation, and I would draw your attention again to the fact that any Compact returned to central workshop facilities, and subsequently found NOT to have any fault present, will be charged for.

Yours faithfully



J Gorton
Manager, Field Support and Services.

