

This form should be used for reporting any faults, errors, bugs or omissions in TORCH Computer Hardware or Software.

After completion, the form and any supporting documents should be sent to:

Customer Support Manager,  
Torch Computers Limited,  
Abberley House,  
Great Shelford,  
Cambridge,  
CB2 5LQ

**Problem reported by:**

Name: \_\_\_\_\_  
Address: \_\_\_\_\_ Telephone: \_\_\_\_\_  
\_\_\_\_\_ Torchmail: \_\_\_\_\_  
\_\_\_\_\_

**Dealer:**

Name: \_\_\_\_\_  
Address: \_\_\_\_\_ Telephone: \_\_\_\_\_  
\_\_\_\_\_ Contact: \_\_\_\_\_  
\_\_\_\_\_

**TORCH Computer Information:**

Model: \_\_\_\_\_ Serial No.: \_\_\_\_\_

Configuration: (tick relevant options)

Colour  Hard Disc  68000  Tosca

Other options \_\_\_\_\_

**Firmware Version Numbers:**

MCP Number appears at top of page on power up \_\_\_\_\_

CCCP Appears at top of help menu \_\_\_\_\_

MOS Use ★ FX Ø command \_\_\_\_\_

**Problem Area:**

O.S.  Utility Program  Standard command

Discs  Application Prog.  Communications

Other: \_\_\_\_\_

Is the problem reproducible?

**Nature of Problem:** (Please describe symptoms and cause as fully as possible, attaching listings or further sheets if appropriate.)